

# EVERGREEN ADVENTURE CAMP REGISTRATION FAQ

REGISTRATION OPENS:

**FEBRUARY 3,  
2020 @ 7AM**

## Questions?

Contact the camp office  
at 416-596-1495 x252  
camp@evergreen.ca

## While I'm filling out the forms, how long will my spot be held?

Once you have camp sessions in your cart, they will be held for 30 minutes, giving you ample time to fill out the forms and make your payment.

## Do you accept registrations over the phone?

We cannot take registrations over the phone, however, we will be available by phone on registration day to help with any technical issues. If you are unable to get through on the phone lines, please leave a voicemail and we'll do our best to get back to you as soon as possible.

## What is the difference between Explorer and Adventurer programs?

Explorer programs are one-week long and Adventurer programs are two-weeks long.

## How do I register multiple children at once? What is the best way to ensure they attend the same weeks of camp?

To register two children at once, place all of their sessions in your cart before filling in their forms.

## My child is younger than their classmates but I want them in the same group as their friends, what should I do?

Our registration system calculates groups based on age, not grade. If you feel that your child would excel in a different age group, please be in touch with the Camp Director prior to registration day to determine the best course of action. Changes to groups are much harder to facilitate after registration is complete.

Please note, friend requests are not guaranteed.

## Do I have to decide at the time of registration if I want Extended Care?

No need, we can easily add your camper into Extended Care at a later date. Conversely, we can always remove extended care for no extra charge.

## When I go on CampBrain before the registration date, why aren't the camps visible to me?

The Summer Camp sessions will only go live on registration day, therefore they won't be visible to you beforehand.

## All the sessions were full when I signed in, did I miss an advance registration date?

There is no advance registration for Evergreen camps. All sessions truly fill up within minutes. Please sign up for a waitlist if you find that all sessions are full upon signing into CampBrain. We offer waitlist spots based on the date and time stamp of the registration, so the sooner you get on a waitlist, the better!

## Is there a limit to the number of weeks I can register for?

Yes, since 2019, campers can only attend for a maximum of 4 weeks throughout the entire summer.

# EVERGREEN ADVENTURE CAMP REGISTRATION CHECKLIST & TIPS



## ARE YOU READY FOR REGISTRATION DAY?

Take a deep breath! Before you know it, your camper will be connecting with the outdoors, our community and themselves while exploring the endless trails and ravines of the Don Valley.

### ✓ 1. MARK YOUR CALENDAR

Registration day is **February 3, 2020** at 7:00am. Programs fill up immediately, so mark your calendar now!

### ✓ 3. CHOOSE YOUR PROGRAMS

Use our [Program Offering Calendar](#) to learn about the sessions and dates offered for each age group. Reach out if you have any questions about our session offerings.

### ✓ 2. MAKE AN ACCOUNT

Create your [CampBrain account](#). If you already have an account, test your password. Prior to registration day, verify all your household information by clicking "Manage People and Household Information", on the CampBrain homepage.

### ✓ 4. PRACTICE MAKES PERFECT

Test our online registration system by going through the motions of registration with another listed program.